

## ALETSCH BAHNEN PROTECTION MEASURES

Aletsch Bahnen AG does its utmost to ensure that you have a safe and liberating stay at the greatest glacier in the Alps. In our fight against COVID-19, we are constantly monitoring and implementing the latest official recommendations. The health and safety of our guests and of locals, service providers and staff are our top priority. At the same time, we need you to comply with the protective measures mandated by the authorities and are counting on your personal responsibility and solidarity.

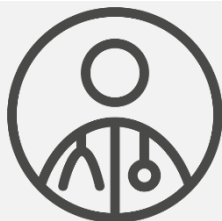
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### Mask requirement

Protective face masks are mandatory in all public indoor areas. This applies to the following areas (among others):  
Cable car facilities (cable car buildings, cabins and gondolas)

Protective masks are sold at the ticket counters (while stocks last).



### Symptom-free

By entering the area and passing the turnstile, you confirm that you are healthy and have no COVID-19 symptoms.

Guests with COVID-19 symptoms are not allowed to enter the area.



### Transport

Windows should be left open while riding in the cable cars. Please do not close the windows.

Travel time in the closed cable cars is usually less than 15 minutes, and face masks are required when using any closed means of transport.



## Buying your ticket

Buy your cable car ticket online at: [aletscharena.ch/webshop](https://aletscharena.ch/webshop)

Single ticket: Download your cable car ticket directly to your smartphone or print it out at home.

Day passes: Load your ticket onto an existing KeyCard or your SwissPass. If you prefer, you can also pick up your Aletsch Explorer or Bike Pass at one of our pick-up machines.

If you still wish to buy your ticket after you arrive, please use cashless payment whenever possible.



## Regular cleaning

Enclosed cable car facilities are regularly cleaned with a ULV cold fogger. This uses a 100% natural mineral disinfectant to disinfect the surfaces and indoor air.

All our sanitary facilities and contact surfaces, including handrails, grab poles and ticket counters, are regularly cleaned and disinfected.



## Hygiene rules

Guests may wash their hands in all cable car buildings. Hand sanitiser is provided at the waiting areas and the ticket counters.

All guests are kindly requested to observe the distancing and hygiene rules of the Federal Office of Public Health.



## Staff

All staff with direct customer contact wear a mouth-and-nose mask wherever the minimum distance cannot be maintained and no separating screen is available. Our staff are trained to work with our COVID-19 measures and are familiar with the relevant guidelines.



## Personal responsibility and solidarity

To reduce the risk of spreading COVID-19, we are counting on your personal responsibility and solidarity. Let's each do our part to give the virus no chance at all in the Aletsch Arena!

# Greatest glacier of the alps



## Clean & Safe

The protective measures listed here are based on a protection strategy that is standard for our sector.

The tourism industry associations have created a “Clean & Safe” label. The label lets guests know they are visiting a business that has consciously committed itself to observing the protection strategy.