

ALETSCH BAHNEN PROTECTION MEASURES

Aletsch Bahnen is looking forward to welcoming you back to the Aletsch Arena ski area this winter and will do everything we can to ensure you have a safe and liberating stay at the greatest glacier of the Alps. In connection with the fight against COVID-19, we are constantly monitoring and implementing the latest official recommendations. The health and safety of our guests and of locals, service providers and staff are our top priority. At the same time, we need you to comply with the protective measures mandated by the authorities and are counting on your personal responsibility and solidarity.

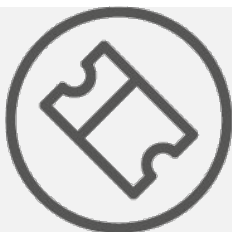


Mask requirement

Protective face masks are mandatory in all public indoor areas and in busy outdoor areas. This applies to the following areas (among others):

- Cable car building
- Cable car installations (cabins, gondolas, chairs and ski lifts)
- Waiting areas

Three different types of protective masks are sold at the ticket counters of the Aletsch Bahnen feeder lifts (while stocks last).



Buying your ticket

Buy your cable car ticket online at: aletscharena.ch/webshop

This offers the following added benefits:

- Book online early and reap the rewards!
- No queuing at the ticket counters
- Simply pick up your ski pass at our pick-up machines or, for a convenient alternative, load it onto your existing KeyCard or SwissPass.

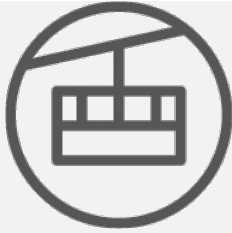
If you still wish to buy your ticket after you arrive, please use cashless payment whenever possible.



COVID-19 refund guarantee

In response to the current situation, we have amended our refund and cancellation terms. This gives you peace of mind when you book your ticket in advance.

For complete information about the refund terms, see aletscharena.ch/coronavirus



Transport

Most of the Aletsch Bahnen lifts and cable cars are outdoors. Travel time in the closed cable cars is usually less than 15 minutes, and face masks are required when using any lift or cable car. This reduces the risk of infection with COVID-19.

To ensure better compliance with the distancing rules, guest capacity is limited to 2/3. Please allow plenty of time for your journey.



Regular cleaning

All our sanitary facilities and contact surfaces, including handrails, grab poles and ticket counters, are regularly cleaned and disinfected.



Hygiene rules

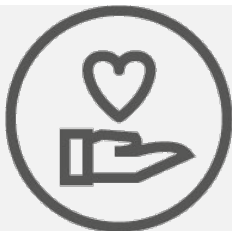
Guests may wash their hands in all cable car buildings. Hand sanitiser is provided at the waiting areas and the ticket counters.

All guests are kindly requested to observe the distancing and hygiene rules of the Federal Office of Public Health.



Staff

All staff with direct customer contact wear a mouth-and-nose mask wherever the minimum distance cannot be maintained and no separating screen is available. Our staff are trained to work with our COVID-19 measures and are familiar with the relevant guidelines.



Personal responsibility and solidarity

To reduce the risk of spreading COVID-19, we are counting on your personal responsibility and solidarity. Let's each do our part to give the virus no chance at all in the Aletsch Arena!



Clean & Safe

The protective measures listed here are based on a protection strategy that is standard for our sector.

The tourism industry associations have created a "Clean & Safe" label. The label lets guests know they are visiting a business that has consciously committed itself to observing the protection strategy.